

# SHAREHOLDER INFORMATION

**HEAD OFFICE**

Tour Banque Laurentienne  
1981 McGill College Avenue  
Montréal, Québec H3A 3K3  
Tel.: 514 284-4500 ext. 5996  
Fax: 514 284-3396

**TELEBANKING CENTRE,**  
**Automated Banking and Customer Service**  
Tel.: (514) 252-1846 or 1-800-252-1846  
Website: www.laurentianbank.ca  
Swift Code: BLCM CA MM

**ANNUAL MEETING**  
The Annual Meeting of the Common Shareholders of the Bank will be held on Tuesday, March 20, 2012, at 9:30 a.m., at the Pierre-Péladeau Center, Pierre-Mercure Hall, 300, de Maisonneuve Est Blvd., Montréal, Québec H2X 3X6

**VALUATION DAY PRICE**

For capital gains purposes, the market value of Laurentian Bank common shares on Valuation day, December 22, 1971, adjusted for the stock splits of July 1983 and January 1987, was \$3.72

**TRANSFER AGENT AND REGISTRAR**  
Computershare  
Investor Services Inc.  
1500 University Street  
Suite 700  
Montréal, Québec H3A 3S8

**OMBUDSMAN'S OFFICE**  
Laurentian Bank  
1981 McGill College Avenue  
Suite 1420  
Montréal, Québec H3A 3K3  
Tel.: 514 284-7192 or  
1-800-479-1244

**CHANGE OF ADDRESS AND INQUIRIES**  
Shareholders should notify the Transfer Agent of any change of address. Inquiries or requests may be directed to the Corporate Secretary's Office at Head Office or by calling 514 284-4500 ext. 7545

**INVESTORS AND ANALYSTS**  
Investors and analysts may contact the Investor Relations Department at Head Office by calling 514 284-4500 ext. 7511 or 4926

**MEDIA**  
Journalists may contact the Public Affairs and Communications Department at Head Office by calling 514 284-4500 ext. 7511 or 8232

**DIRECT DEPOSIT SERVICE**  
Shareholders of the Bank may, by advising the Transfer Agent in writing, have their dividends deposited directly into an account held at any financial institution member of the Canadian Payments Association.

This Annual Report was produced by the Public Affairs, Communications and Investor Relations Department of Laurentian Bank.

Vous pouvez recevoir une version française de ce rapport annuel en faisant parvenir votre demande par écrit à :  
Banque Laurentienne  
1981, avenue McGill College,  
20<sup>e</sup> étage  
Montréal, Québec H3A 3K3

**STOCK SYMBOL AND DIVIDEND RECORD AND PAYMENT DATES**

THE COMMON AND PREFERRED SHARES INDICATED BELOW ARE LISTED ON THE TORONTO STOCK EXCHANGE.	CUSIP CODE/ STOCK SYMBOL	RECORD DATE*	DIVIDEND PAYMENT DATE*
Common shares	51925D 10 6 LB	First business day of: January April July October	February 1 May 1 August 1 November 1
Preferred shares			
Series 9	51925D 87 4 LB.PR.D	**	March 15
Series 10	51925D 86 6 LB.PR.E	**	June 15 September 15 December 15

\* Subject to the approval of the Board of Directors.  
\*\* On such day (which shall not be more than 30 days preceding the date fixed for payment of such dividend) as may be determined from time to time by the Board of Directors of the Bank.