

# Scotia Capital FINANCIALS SUMMIT CONFERENCE 2009

Réjean Robitaille, President & CEO

Toronto – September 16, 2009



#### FORWARD-LOOKING STATEMENTS

In this document and in other documents filed with Canadian regulatory authorities or in other communications, Laurentian Bank of Canada (the "Bank") may from time to time make written or oral forward-looking statements within the meaning of applicable securities legislation, including statements regarding the Bank's business plan and financial objectives. These statements typically use the conditional, as well as words such as prospects, believe, estimate, forecast, project, expect, anticipate, plan, may, should, could, would or the negative of these terms or variations of them or similar terminology.

By their very nature, forward-looking statements are based on assumptions and involve inherent risks and uncertainties, both general and specific in nature. It is therefore possible that the forecasts, projections and other forward-looking statements will not be achieved or will prove inaccurate. Although the Bank believes that the expectations reflected in these forward-looking statements are reasonable, it can give no assurance that these expectations will prove to have been correct.

The Bank cautions readers against placing undue reliance on forward-looking statements when making decisions, as the actual results could differ appreciably from the opinions, plans, objectives, expectations, forecasts, estimates and intentions expressed in such forward-looking statements due to various material factors. Among other things, these factors include capital market activity, changes in government monetary, fiscal and economic policies, changes in interest rates, inflation levels and general economic conditions, legislative and regulatory developments, competition, credit ratings, scarcity of human resources and technological environment. The Bank cautions that the foregoing list of factors is not exhaustive. For more information on the risk, uncertainties and assumptions that would cause the Bank's actual results to differ from current expectations, please also refer to the Bank's public filings available at www.sedar.com.

The Bank does not undertake to update any forward-looking statements, whether oral or written, made by itself or on its behalf, except to the extent required by securities regulations.

#### **NON-GAAP FINANCIAL MEASURES**

The Bank uses both generally accepted accounting principles ("GAAP") and certain non-GAAP measures to assess its performance. Non-GAAP measures do not have any standardized meaning and are unlikely to be comparable to any similar measures presented by other companies. The Bank believes that these non-GAAP financial measures provide investors and analysts with useful information so that they can better understand financial results and analyze the Bank's growth and profitability potential more effectively.

#### For questions on this presentation, please contact:

Gladys Caron, Vice-President, Public Affairs, Communications and Investor Relations Tel: 514 284-4500, extension 7511 • Cell: 514 893-3963 gladys.caron@banquelaurentienne.ca

Symbol: LB, TSX



#### **OVERVIEW OF 3rd QUARTER 2009**

	Q3-2009	Q3-2008	Q3-2008 vs Q3-2009
Net income	\$28.7 M	\$30.9 M	-7%
Diluted EPS	\$1.08	\$1.17	-8%
ROE	11.6%	13.4%	-1,8%
Excluding special items Diluted EPS	\$1.08	\$0.94	+15%
ROE	11.6%	10.7%	+0.9%

- Net interest margin recovered sharply to 2.15% from 1.92% in Q2-2009
- Strong loan and deposit growth continued

- Specific provisions for credit losses increased but gross impaired loans were stable
- High levels of capital and liquidity to capitalize on market opportunities



#### **TRACKING OF 2009 OBJECTIVES**

	2009 OBJECTIVES	RESULTS 9 months ended	IN LINE
	(12 months)	July 31, 2009	
Return on common shareholders' equity	10.0% to 12.0%	10.1%	$\sqrt{}$
Diluted net income per share	\$3.70 to \$4.40	\$2.76	$\sqrt{}$
Total revenue	+ 2% to + 5% (\$645 M to \$665 M)	+ 2.2% (\$488 M)	$\sqrt{}$
Efficiency ratio	73% to 70%	70.5%	$\sqrt{}$
Tier 1 capital ratio	Minimum of 9.5%	10.8%	$\sqrt{}$

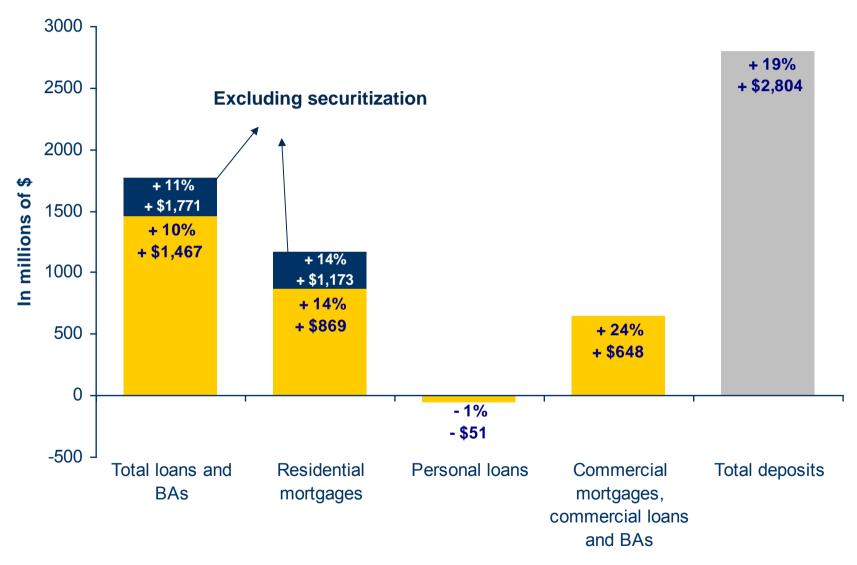
Symbol: LB, TSX

Page 4



#### MAIN PORTFOLIO GROWTH

Last 12 months as at July 31, 2009 (consolidated)





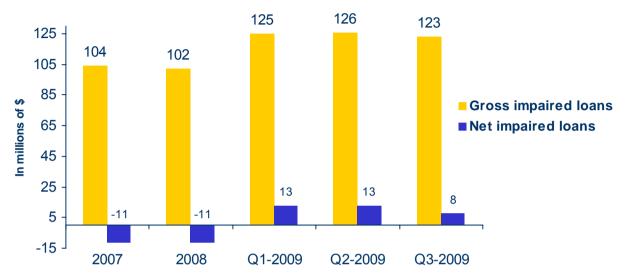
#### **NET INTEREST MARGIN**

NIM expanded in Q3/09 after the Q2/09 trough

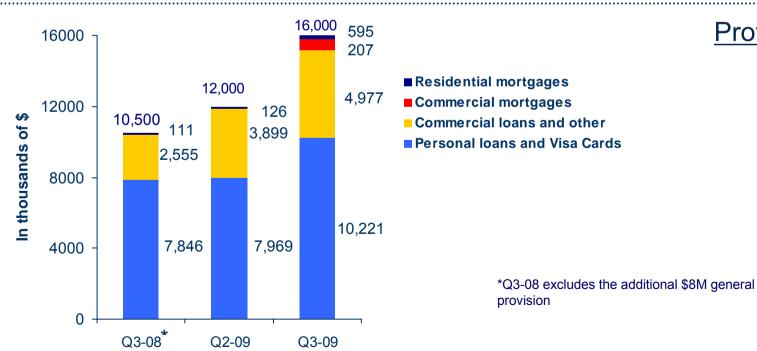




#### **CREDIT QUALITY**



### Evolution of gross and net impaired loans

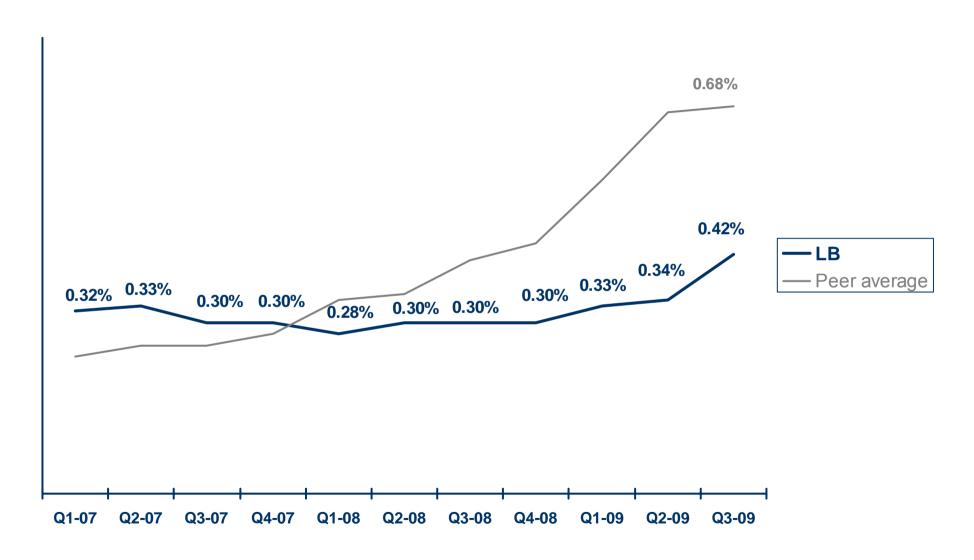


Provision for loan losses

Symbol: LB, TSX Page 7



#### LB's LOAN LOSSES COMPARED TO PEERS



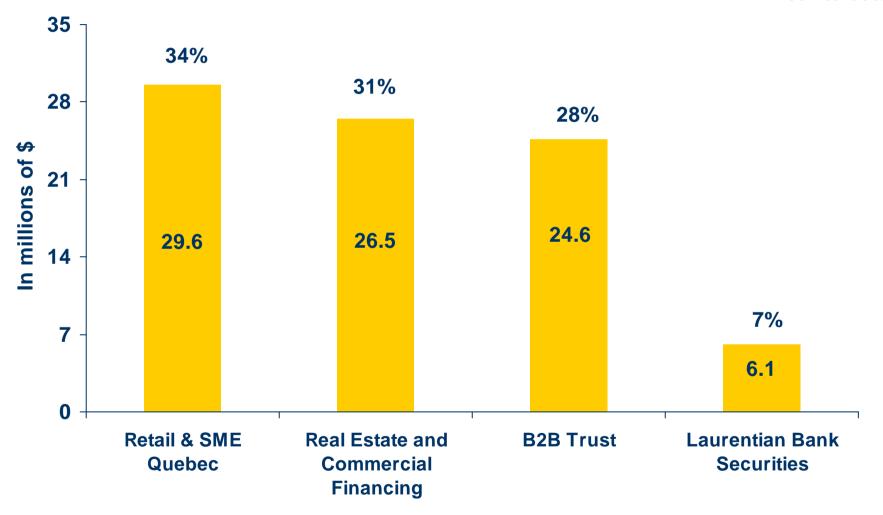
Note: Excludes general provisions

Symbol: LB, TSX Page 8



# NET INCOME CONTRIBUTION BY BUSINESS SEGMENT

Year-to-date



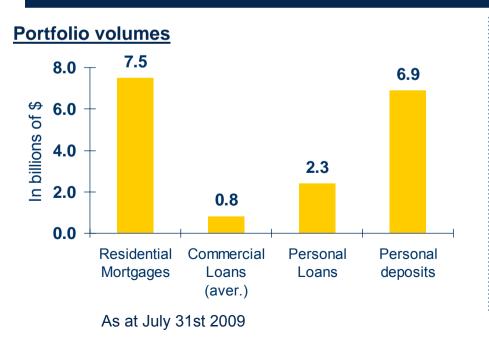


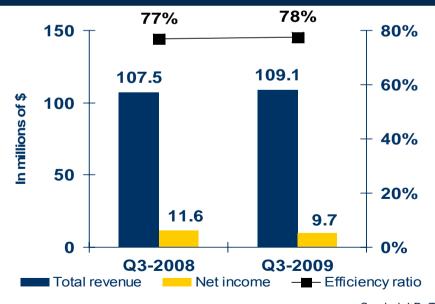
#### **RETAIL AND SME QUEBEC**

- 3rd largest branch network in Quebec (156 branches)
- Operate 362 ATMs
- 17 commercial banking centers

- Strategies oriented towards a customized service approach
- Recently granted the exclusive contract for all ATMs in the Montréal Metro (70 at this time)

#### 2<sup>nd</sup> among 7 largest Canadian banks in retail customer satisfaction (JD Power)





Symbol: LB, TSX

Page 10



#### **REAL ESTATE AND COMMERCIAL FINANCING**

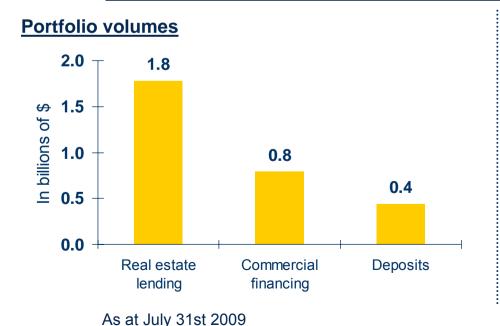
#### REAL ESTATE FINANCING

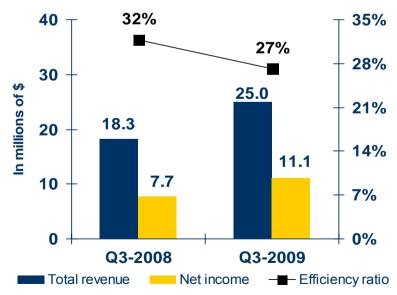
- Focus on construction loans in major Canadian cities
- Mainly residential condo and housing projects, shopping centers and office buildings

#### **COMMERCIAL FINANCING**

- Well diversified portfolios
- Minimal exposure to pulp and paper and automobile industries

#### Real estate financing is emerging as an engine of growth





Symbol: LB, TSX

Page 11

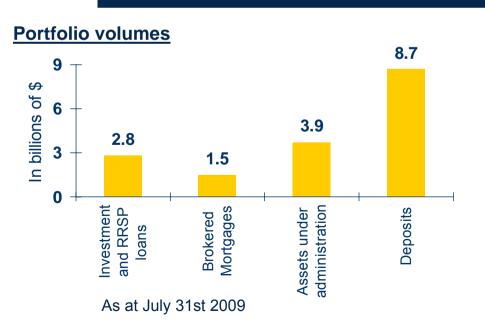


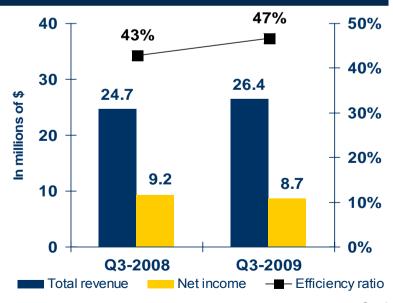


- Specializes exclusively in serving the financial intermediary community (financial advisors, mortgage brokers, insurance agents)
- Offers traditional banking products as a third-party

- Originates investment loans and mortgages
- Successful launch of High Interest Investment Account in 2009, raising \$2.6 B in deposits

#### A leader in the financial intermediary community





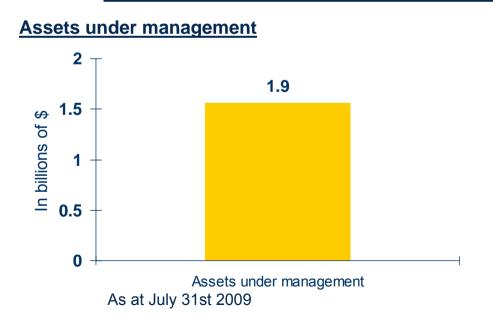
Symbol: LB, TSX

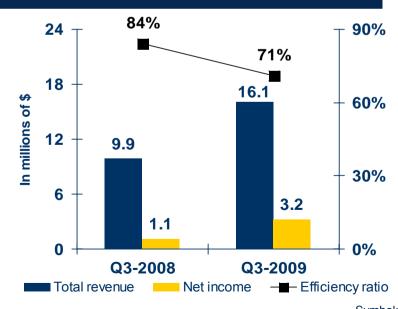


#### LAURENTIAN BANK SECURITIES

- Full-service broker serving retail and institutional clients
- Niche approach to Institutional Equities, specializing in small caps
- 14 Retail brokerage offices
- Expanding discount brokerage operation

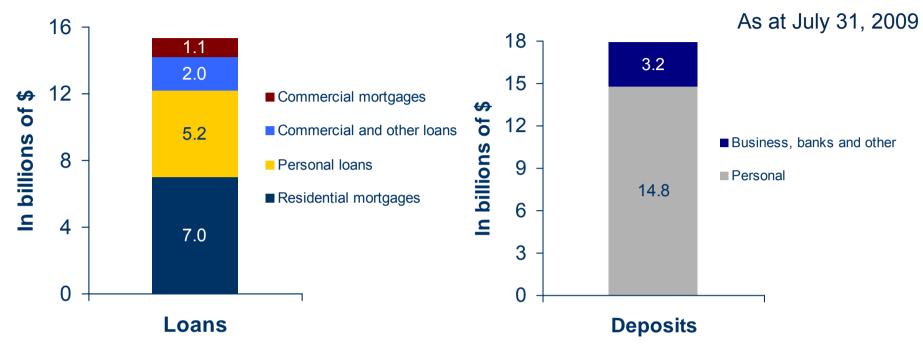
#### Well recognized for its strong Institutional Fixed Income division







#### **CONSOLIDATED PORTFOLIOS**



- 41% of loans outside of Quebec
- Diversified loan portfolios
- 50% of our residential mortgages are insured
- A high proportion of loans are secured
- Personal deposits represent 82% of total deposits



## IN PURSUIT OF SUSTAINABLE GROWTH AND PROFITABILITY

- Focus on our 3 strategic priorities
- Invest in our businesses
- Perpetuate a customer-focused and sales-performance culture
- Uphold a prudent approach to risk
- Maintain a conservative approach to capital and liquidity

Symbol: LB, TSX



# APPENDICES



#### SHAREHOLDERS' INFORMATION

TSX symbol	LB
Number of shares outstanding	23 856 000
<b>Share price</b> (July 31, 2009) (1)	\$35.75
Market Capitalization (July 31, 2009) (1)	\$852.9 M
52 week share price: high - low	\$44.44 - \$23.90
P/E ratio (2)	9.5x
P/B ratio	1.0x
Dividend yield (3)	3.80 %

<sup>(1)</sup> Source: TSX

<sup>(2)</sup> Based on last 12 months EPS of \$3.78

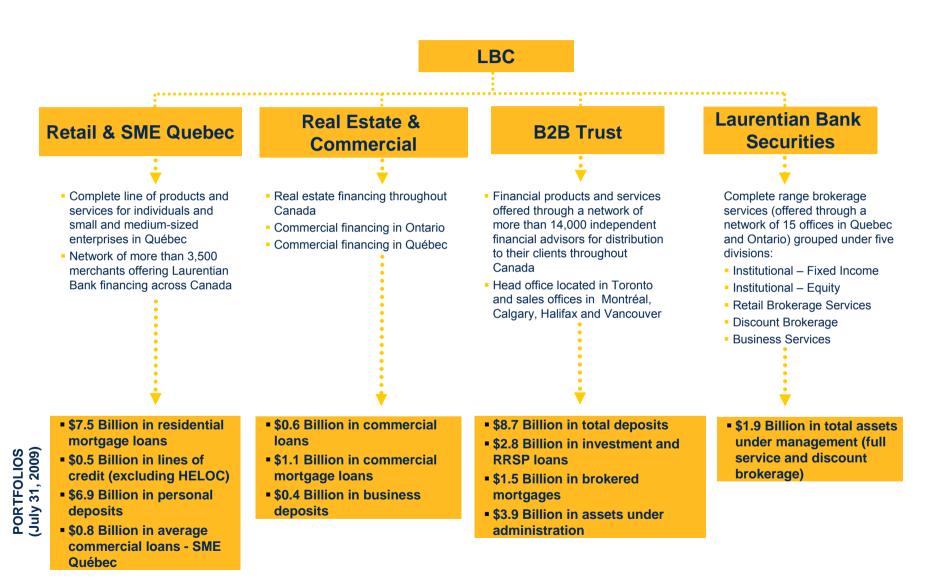


#### LAURENTIAN BANK OVERVIEW

- 3<sup>rd</sup> largest financial institution in Québec in terms of branches and 7<sup>th</sup> largest Canadian chartered bank based on assets
- More than 200 points of service across Canada, including
   156 retail branches and 362 ABMs
- **\$21.3** billion of assets on balance sheet as of July 31, 2009
- Main markets: Province of Québec with significant activities elsewhere in Canada (41% of total loans come from outside of Québec)
- More than 3,500 employees
- Founded in 1846



#### 4 BUSINESS SEGMENTS



Symbol: LB, TSX

Page 19



#### **DEDICATED WORKFORCE**

- Laurentian Bank has more than 3,500 employees
- About 66% are unionized
  - They constitute a very stable workforce which contributes to building the loyalty of clients who are seeking personalized services combining proximity, flexibility and speed of response
- The Bank benefits from an **excellent relationship with the union** (FTQ):
  - Shared values: respect and open communication
  - Innovative collective agreement in place for a 4-year term (until December 2011), embedding agreement to performance program
  - Exclusive business agreement in place allowing the Bank to offer its banking products and services to all FTQ members across Quebec (more than 500,000 individuals)



#### MANAGEMENT COMMITTEE

#### Réjean Robitaille

President and Chief Executive Officer With the Bank since 1988

#### Michel C. Lauzon

Executive Vice-President and Chief Financial Officer With Laurentian Bank since 2009 and from 1988 to 1998

#### **Bernard Piché**

Senior Executive Vice-President Treasury, Capital Markets and Brokerage With Laurentian Bank since 1994

#### **Luc Bernard**

Executive Vice-President
Retail Financial Services and SME
With Laurentian Bank since 2001

#### **François Desjardins**

**Executive Vice-President of the Bank President and Chief Executive Officer of B2B Trust** 

With Laurentian Bank since 1991

#### **Lorraine Pilon**

Executive Vice-President
Corporate Affairs and Secretary
With Laurentian Bank since 1990



#### **BOARD MEMBERS**

#### L. Denis Desautels O.C., FCA (2001)

Chairman of the Board Laurentian Bank of Canada Chartered Accountant and Corporate Director

#### Pierre Michaud C.M. (1990)

Vice Chairman of the Board Laurentian Bank of Canada Corporate Director

#### Lise Bastarache (2006)

**Economist and Corporate Director** 

#### Jean Bazin C.R. (2002)

Counsel Fraser Milner Casgrain LLP

#### Richard Bélanger (2003)

President
Toryvel Group Inc.

#### **Ève-Lyne Biron (2003)**

President and General Manager Laboratoire Médical Biron inc.

#### Isabelle Courville (2007)

President Hydro-Québec TransÉnergie

#### Pierre Genest (2006)

Chairman of the Board SSQ, Life Insurance Company Inc.

#### Michel Labonté (2009)

Corporate Director

#### **Carmand Normand (2004)**

Chairman of the Board Addenda Capital Inc.

#### **Jacqueline C. Orange (2008)**

Corporate Director

#### Réjean Robitaille (2006)

President and Chief Executive
Officer
Laurentian Bank of Canada

#### Jonathan I. Wener C.M. (1998)

Chairman of the Board Canderel Management Inc.