

ALWAYS ATTENTIVE TO YOUR NEEDS

Laurentian Bank is pleased to offer you even more privileges by providing you access to the Personal and Relationship Support Program at no additional cost.

Feel free to take advantage of this new benefit!

TM Trademark of Laurentian Bank of Canada.

* Trademark of Visa International Service Association and used under licence.

1. Some conditions apply. This limited-time offer is subject to change without notice. The offer applies only to the credit cardholder for any new enrollment to **Assur-PaymentTM** protection between September 1 and December 31, 2022. The cardholder will be automatically enrolled at no extra cost while enrolled in **Assur-PaymentTM**. The protection will take effect on the date of enrollment or the date on the card carrier, whichever comes later. Subject to **Assur-PaymentTM** eligibility approval by the insurer. Please review the terms and conditions applicable to **Assur-PaymentTM** protection on the summary of the insurance product and the insurance certificate available, as the case may be, either at a branch or online at laurentianbank.ca.
2. The assistance services in the **Assur-PaymentTM** program are provided by Homewood Health Inc.
3. Some conditions apply. **Assur-PaymentTM** protection for Laurentian Bank Visa cards is issued by the Industrial Alliance Insurance and Financial Services inc. To be eligible, you must be aged 18 to 64 inclusively at the date of application, live in Canada and hold a Visa account in good standing. A monthly fee of \$0.97 per \$100 of balance used applies. Subject to change. For more details, refer to the summary of the insurance product and the insurance certificate available at branches or online at laurentianbank.ca.

YOUR QUICK REFERENCE CARD TO CUT OUT AND SAVE IN YOUR WALLET

General information about the **Assur-PaymentTM** program

1-800-252-1846

laurentianbank.ca/assurpayment

Industrial Alliance insurance claims:

1-800-361-6002

LOST OR STOLEN VISA CARD

24/7 Service

Montreal : **514-284-7570**

Canada and the U.S.: **1-800-263-8980** (toll-free)

ASSUR-PAYMENTTM

LIMITED-TIME
OFFER

PERSONAL AND RELATIONSHIP SUPPORT



Personal_Relationship_AN (09/2022)



**LAURENTIAN
BANK**

**PERSONAL AND RELATIONSHIP
SUPPORT FREE OF CHARGE
AS LONG AS YOU ARE ENROLLED
IN ASSUR-PAYMENT™**

**LIMITED-TIME
OFFER**

Looking for relationship solutions as a couple, need support as a caregiver, or are looking for support for career coaching and psychological retirement planning? The Personal and Relationship Support Program² may be just what you're looking for. For a limited time, Laurentian Bank Visa* cardholders who enrol in the **Assur-Payment™**³ program get this service as long as the cardholder is enrolled in **Assur-Payment™**.

**THE RESOURCES YOU NEED TO SUPPORT
THE ONES YOU LOVE**

› **Relationship solutions for couples**

To learn the importance of communication, honesty, and forgiveness, how to make time for each other and keep the relationship fresh and how to work out differences constructively.

› **Support for new and experienced parents**

To offer practical advice and child-related resources, and how to make a successful transition back to work after maternity or parental leave.

› **Support for caregivers**

To help research and develop a suitable plan for an elderly loved one, to coordinate care for relatives across the country or across the world and to source appropriate, qualified palliative or respite care.

› **Support for career coaching and psychological retirement planning**

To help you make a successful transition between jobs, to help you assess your skills and interests, to set goals, put together an action plan and take actions steps well in advance.

One call is all it takes to get started.

The coaching services empower you with the information and support you need to take a comprehensive approach to behaviour change. We make it simple to get started and guide you step-by-step. A two-step service:

1. An agent from Homewood Health's Client Services Centre will ask you a few questions to make sure you receive the customized service that will be most helpful.
2. A certified coach will begin the process with a readiness questionnaire and objective and goal-setting exercises, and then outline a self-directed personal plan for success. You will also receive online tools and resources including a workbook and expert tips.

Managing your relationships is easier than ever.

PROFESSIONAL SERVICE

We guarantee the privacy of your personal information.

Homewood Health™ is a well-established and trusted company that offers its clients the best support possible, in full confidentiality, to the extent permitted by law.

VARIOUS COUNSELLING OPTIONS

Counselling that suits your lifestyle.

Counselling services can be provided face-to-face, over the phone, through video, or online, at no cost to the user. Homewood Health has offices throughout the country and appointments are quickly made for the time that's right for you. Have any preferences as to the time and place of your appointment? Homewood Health will do its best to meet your needs.

**YOUR QUICK REFERENCE CARD
TO CUT OUT AND SAVE IN YOUR WALLET**

HOMEWOOD HEALTH

Coaching | Counselling | Support
Confidential services
Available any time



HOMEWOOD HEALTH ASSISTANCE SERVICES

1-833-375-0271

Indicate the Laurentian Bank **Assur-Payment™** program followed by your last and first names, or simply provide your unique identifier, formed by the last seven digits of your credit card number: